

Courtenay Recreation  
Outdoor Childminding FAQ

**General Information**

Please stay home if you, your child, or anyone else in your household becomes sick. If you need to assess your symptoms, please call 8-1-1 or use the BC COVID-19 Self-Assessment tool:

<https://www.thrive.health/bc-self-assessment-tool>

We will do our best to keep participants from different households 2 metres apart but this can be challenging with young children. The recommendations from childcare settings isn't to enforce physical distancing with children but to encourage it and have a "hands to yourself" practice. The recommended guidelines can be found here: [http://www.bccdc.ca/Health-Info-Site/Documents/COVID\\_public\\_guidance/Guidance\\_Child\\_Care.pdf](http://www.bccdc.ca/Health-Info-Site/Documents/COVID_public_guidance/Guidance_Child_Care.pdf)

**Question:      How do I register my child(ren) for childminding?**

Answer:            A parent/guardian must be registered and attending the outdoor fitness class that starts at 9am. Registration must be completed before your child can attend. This can be done **online** at [www.courtenay.ca/reconline](http://www.courtenay.ca/reconline). Have your login ready or create a new account.

1. Select REGISTER ONLINE
2. Search for "childminding"
3. Select Add to Cart
4. Select Enroll Now
5. Login if not already
6. Select participants, dates of enrollment (the dates you have registered for fitness classes and you require childminding), complete required fields
7. Select Add to Cart
8. Review the information selected and complete any required fields
9. Select check Out
10. Process payment

OR

Register **over the phone** by calling the Lewis Centre or Filberg Centre *with Visa or Mastercard*.

Lewis Centre    (250)338-5371

Filberg Centre   (250)338-1000

**Question:      In the past it's been a family fee, why is it now a fee per child?**

Answer:            Unfortunately, due to the limited spaces available we cannot offer a flat family fee for outdoor childminding. We are hopeful that we can again when we are able to offer more spaces.

**Question:**      **How do I register for childminding and use my childminding punch card?**

Answer:            At this time we cannot process childminding punch cards and all registration and payment must go through our system. We are working on a way to be able to honor childminding punch cards in the fall.

**Question:**      **How do I cancel a childminding booking I've already made?**

Answer:            Bookings can be made up until 1 hour prior to class, no last minute drop in's will be permitted at this time. A previously booked childminding drop in must be cancelled 3 days prior to the start of your class and can be done by phoning the Lewis Centre at 250-338-5371.

**Question:**      **Where do I take my child before my class starts?**

Answer:            Childminding is available starting at 8:50am. Please bring your child to the small fenced in pickleball court beside the Salish Building. Staff will greet you there and ask if you, or anyone in your household, is experiencing any symptoms of COVID-19. If you, or anyone in your household are experiencing symptoms, your child will not be permitted to attend childminding.

**Question:**      **What is expected of me?**

Answer:            Please do not bring your child if they, or anyone in your household, is exhibiting any symptoms of COVID-19 and follow all health protocols. Please dress your child appropriately for the weather, including sunscreen application, as we will not have access to any indoor facilities. Please ensure your child has used the washroom prior to attending. If your child has to use the washroom while they are in childminding, our staff will have to disturb you during your class and you will be required to take them to the washroom. The closest public washroom is at the outdoor pool near the splash park.

**Question:**      **What should I bring for my child?**

Answer:            Please bring them dressed appropriately for outdoor weather, including sunscreen. Please bring a water bottle, labelled with your child's name, as water fountains are not available. Keep personal items to a minimum. We will have small activity kits available for each child and our staff will lead them through fun age appropriate games, if they are interested. If your child prefers to bring any toys or items from home please ensure they are not easily breakable and clearly labelled with their name.

**Question:**      **Can I just show up and drop-off my child?**

Answer:            No, everyone must pre-register for their spot in childminding and fitness classes. Limited spots are available, no drop in's will be accepted for the beginning of a class.

**Question:**      **Is the Lewis Centre open?**

Answer:            At this time there will be no public access to the Lewis Centre including change rooms and washrooms. Washrooms will be available at the outdoor pool if needed.